



Guide to your new statement for business banking accounts

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Make Good Money.™

We recently upgraded our banking system and made some changes and enhancements to how your account information is displayed on statements. We'll guide you through the key changes in this pamphlet.

We encourage you to visit **support.vancity.com**. You'll find up-to-date Popular Topics about the upgrade and searchable information about accounts and statements. We suggest you check out the topic "Online Account Summary" if you use online banking. Of course, if you need additional assistance, don't hesitate to contact us.

The six key changes are:

1. Relationship number (#)

My relationship number(s)
78945612
22128228

We assigned a unique Relationship # for groups of business Accounts which may include Daily Banking accounts, Investment accounts and Borrowing accounts. Typically, the Relationship # is a variation of your former Branch & Account # combination. You'll need this Relationship # to do member-to-member transfers and to redeem My Visa* Rewards Plus points.

2. Shares

SHARES

Your **Class B Membership Shares accounts** ('Membership Shares') appear on the statement under a unique Relationship #. The Relationship # was assigned randomly. Dividends will be paid into the Membership Shares account. If you had multiple Membership Shares accounts before the upgrade, they'll be consolidated into the oldest Membership Shares account.

Sole proprietorship business account: We transferred the Membership Shares from your business account to your personal Membership Shares account. If you didn't have a personal Membership Shares account, we created one for you.

3. eStatements

We launched eStatements in online banking and Online Business Plus to enhance privacy and convenience. The eStatement looks the same as a paper statement and is downloadable. Now you can 'Go Paperless' and opt out of paper statements altogether.

Through **online banking**: in the Account Summary screen, select 'Account Services' and 'Change Statement Options.'

Online Business Plus users: contact your branch to opt out of paper statements.

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Community Business

MAY 1, 2017

My relationship number(s)
78945612
22128228

My branch
POINT GREY COMMUNITY BRANCH
4545 WEST 10TH AVENUE
VANCOUVER BC V6R 4N2
T 604 877 7000 TOLL-FREE 1 888 VANCITY
vancity.com

MAIN STREET INC.
SUITE 100
100 MAIN STREET
VANCOUVER BC V6A 4G2

My accounts

ACCOUNT OWNERS: COZAD, BENTHANIE
STATEMENT PERIOD: 1 APR 2017 to 30 APR 2017

DAILY BANKING

ACCOUNT SUMMARY	OPENING BALANCE ON 1 APR 2017	TOTAL WITHDRAWALS	TOTAL DEPOSITS	CLOSING BALANCE ON 30 APR 2017
BUSINESS SELF SERVE PACKAGE #100000031773	136,027.72	21,083.83	14,371.62	129,315.51
BUSINESS JUMPSTART SAVINGS #100000031781	27,476.60	0.00	17,036.66	44,513.26
BUSINESS USD SAVINGS #100000031351	3,000.00	1,989.23	0.00	1,010.77
TOTAL NUMBER OF CHEQUES	3			

BUSINESS SELF SERVE PACKAGE #100000031773

DATE	DESCRIPTION	WITHDRAWALS	DEPOSITS	BALANCE
	OPENING BALANCE			136,027.72
03 APR	CHEQUE CLEARED #76	1,630.00		134,397.72
05 APR	PRAUTHORIZED CREDIT		14,371.62	148,769.34
10 APR	CHEQUE CLEARED #77	2,400.00		146,369.34
15 APR	FUNDS TRANSFER TO #100000031781 (\$17,000.00)	17,000.00		129,369.34
25 APR	CHEQUE CLEARED #78	41.50		129,327.84
30 APR	PRAUTHORIZED CREDIT	12.33		129,315.51

BUSINESS JUMPSTART SAVINGS #100000031781

DATE	DESCRIPTION	WITHDRAWALS	DEPOSITS	BALANCE
	OPENING BALANCE			27,476.60
15 APR	FUNDS TRANSFERRED FROM #100000031773		17,000.00	44,476.60
30 APR	INTEREST CREDITED TO ACCOUNT		36.66	44,513.26

SHARES

DATE	DESCRIPTION	WITHDRAWALS	DEPOSITS	BALANCE
	CLASS B MEMBERSHIP SHARES #100000026047			
	OPENING BALANCE			49.53

Note: Shares are not insured by the Credit Union Deposit Insurance Corporation.

See over for more information

4. Some product names have changed

Self-Service Account Package	→	Business Self Serve Package
Full-Service Account Package	→	Business Full Serve Package
Independent Business	→	Independent Business Account
Community Service Account	→	Community Service Package
Business Jumpstart™	→	Business Jumpstart™ Savings
High Interest Savings Account		
Prime Acct-Int Prorated	→	Business Prime Pro
Prime Acct-All Int to Key Account	→	Business Prime Main
Prime Acct-Int Prorated Plus Gov	→	Business Prime Pool

5. Financial Account number

#100000031773 financial Account number

The financial Account # is a unique 12-digit number identifying the business products you hold within a Relationship. Some instances where you'll use this Account # are: to set up pre-authorized payments, to reorder and endorse cheques, to redeem my Visa Rewards Plus points for financial products, etc.

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Community Business

MAY 1, 2017

My relationship number(s)
78845612
2212829

My branch
POINT GREY COMMUNITY BRANCH
4545 WEST 10TH AVENUE
VANCOUVER BC V6R 4N2
T 604.877.7000 TOLL-FREE 1 888 VANCITY
vancity.com

MAIN STREET INC.
SUITE 100
100 MAIN STREET
VANCOUVER BC V6A 4G2

My accounts

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6. Business account fee schedule

Independent Business Account

- Maintain a minimum balance of \$1,500.00 for every day of a calendar month to waive the \$6 monthly fee. (Previously the minimum monthly balance to waive the monthly fee was \$1,500.01.)
- Free transactions continue to be earned for every \$500 of minimum monthly balance. Free transactions are now the first transactions conducted in the month. (Previously free transactions were applied after calculating the average transaction fee for all transactions in the month.)

Business USD Chequing

- Maintain a minimum balance of \$1,500.00 for every day of a calendar month to waive the \$3.00 USD monthly fee. (Previously the minimum monthly balance to waive the monthly fee was \$1,500.01.)

Prime Accounts

- The Prime Account monthly fee is moving from the first of the month to the end of the month.

Details in the Business Service Charge Bulletin.



Note: The statement enclosed shows the transactions we processed *after* the banking system upgrade, which started on November 9, 2016, until month-end. Some statement items may appear out of date order.

Earlier this month we sent you a Special Statement of Accounts which shows the transactions processed on your business banking account *before* the banking system upgrade – for the period November 1 to 9, 2016.



in online banking.



Any questions?

Visit support.vancity.com or your community branch.
Metro Vancouver: 604.877.7000
Greater Victoria: 250.519.7000
Toll-free: 1.888.826.2489

Your Community Business Account Manager is also available to answer your questions and provide advice.

